

# Dragon Medical One and PowerMic Mobile FAQ



Audience: Providers

## Dragon Medical One and PowerMic Mobile Frequently Asked Questions

### Dragon Medical One (DMO)

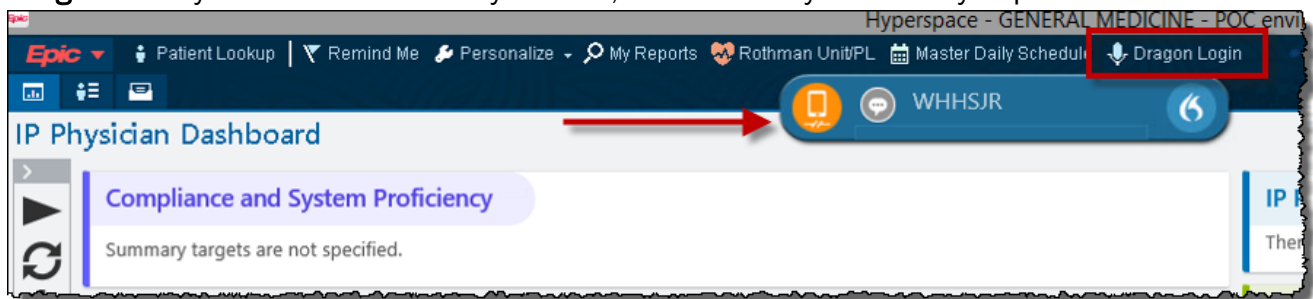
#### What are the key benefits?

With DMO, you can:

- Access Dragon directly within Epic (login button available on Hyperspace toolbar)
- Dictate remotely (off the Houston Methodist network) by launching Epic through the Houston Methodist Apps Center
- Use your smartphone as a Microphone after installing the PowerMic Mobile app

#### How do I access DMO?

- To access DMO, you must first log in to Epic as usual. After logging in to Epic, click the **Dragon Login** button from the **Hyperspace** toolbar.
- After a few moments, the **DragonBar** displays and you can begin dictating. You can move the **DragonBar** anywhere on the screen you want, and it will stay wherever you positioned it last



#### How can I dictate remotely?

- To dictate when you're not connected to the Houston Methodist network, access the Houston Methodist Apps Center at [apps.houstonmethodist.org](http://apps.houstonmethodist.org) and log in to Epic. Click the **Dragon Login** button on the **Hyperspace** toolbar
- If you're accessing the Houston Methodist Apps Center for the first time, the Citrix Receiver plug-in should automatically install after you log in and select the **Epic** app. If it doesn't, visit the Citrix Receiver downloads page at <http://www.citrix.com/downloads/citrix-receiver.html> and select either **Receiver for Windows** or **Receiver for Mac** to get the latest plug-in. For additional information, including minimum browser requirements, visit the Houston Methodist Apps Center FAQ at <http://help.houstonmethodist.org/apps/faq.html>

# Dragon Medical One and PowerMic Mobile FAQ



## What microphone should I use when dictating remotely?

- When dictating remotely, you must use your smartphone as your microphone. To do so, you must install the PowerMic Mobile app on your phone following the steps outlined in the *Setting Up PowerMic Mobile on Your Smartphone* guide

## Will tethered PowerMics still be available at dictation workstations?

- Yes, tethered PowerMics aren't going away and will still be available for use at dictation workstations.

## Can I still use partial dictation?

- Yes, partial dictation is still an option. Dragon simply provides you an additional tool for instant transcription.

## Can I use DMO to dictate outside of Epic?

- No, DMO is designed to work directly within Epic; however, we realize that you may want to use Dragon for situations other than dictation in the EHR. For now, if you want to dictate outside of Epic, you can still use the **Dragon Medical Network Edition** icon on your Houston Methodist devices. A long-term solution is currently under development.

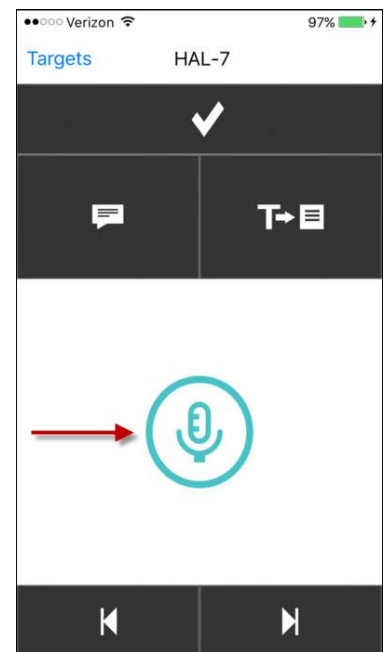
## PowerMic Mobile (PMM)

### What is PMM?

- PowerMic Mobile allows you to use your iPhone or Android smartphone as a secure, wireless microphone for dictation. No text/data is stored on your phone. As you speak, your data is securely transmitted and transcribed into Epic

### How do I access PMM?

- You must first download PMM from the Apple or Android app store and configure the app following the steps outlined in the *Setting Up PowerMic Mobile on Your Smartphone* guide. Once you've done this, launch Epic on your computer and click the **Dragon Login** button from the **Hyperspace** toolbar. Then, on your smartphone, log in to PMM using your Houston Methodist network ID and password. The app should automatically pair with your open Dragon session. Tap the microphone button to begin and end recording
- **Note:** Be sure to tap the microphone button when you're done dictating to stop recording. If you don't do this, additional, unwanted text may be included in your dictation



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- As you move from one workstation to the next, PMM should auto pair with your open Dragon session

## What if my phone locks while I'm logged in to PMM?

- Your smartphone will likely go to sleep/lock due to inactivity, depending on how you have your device configured
- If it does, your PMM session will remain open and will re-pair with your active Dragon session if you're working at the same computer when you unlock your device
- If you move to another computer and open another Dragon session, PMM will require you to log in again simply by clicking the **Login** button